

SUMMARY: Cindy is seeking help with outstanding rent. She is recently divorced; her ex-partner was struggling with alcoholism and she had made the decision to terminate their marriage and move forward independently. This was a large life change for her. She recently fell behind in payments and other bills (e.g., hydro) due to a car repair that needed to be done. She does not require ongoing support if her rent and two bills are paid. She has completed the budget assessment and verification; her situation is sustainable because her rent is subsidized and she is careful with her money.

Her rent is \$328.00; she owes \$178.93 for hydro and her insurance is \$108.00.

ACTION PLAN:

NEED	RESOURCE	ACTION By Whom	DATE (projected to complete ACTION)	COMMENTS Completed (date) In Progress (date)
Initial Intake form & Financial Review	NCN at KSM Budget Assessment Team	Completed and received.	October 1, 2020	Completed
		Budget Team made the following recommendations: <ul style="list-style-type: none"> - Explore cheaper internet options and cell phone providers; - Apply for OESP. Cindy to investigate two of the above options. SV to help with applications.	By October 7, 2020	Completed
Community Support	Al-Anon Family Groups	SV to offer information on a family support group for people affected by a loved one's drinking.	By October 10, 2020	In Progress - Cindy to consider joining group. Will discuss this further with SV.
Utility Support	Oak Park Neighbourhood Centre (LEAP program)	SV to make the appointment. Cindy to attend the appointment with supporting documentation.	By October 10, 2020	In Progress - Contact Cindy and let her know when her appointment is and what documentation she needs to bring.
Benevolent Request	NCN Partner Churches	SV to reach out to Matt at KSM; <ul style="list-style-type: none"> - Provide Benevolence Request form and supporting documentation. Matt to approve request.	By October 12, 2020	In Progress - Make sure Cindy is aware that it will take time for churches to respond and a cheque to be issued.
Mechanic	NCN Partner Organization (Urban Automotive)	SV to reach out to Matt at KSM; Matt to connect SV and Cindy to local mechanic who may offer future repairs at a discounted rate.	By October 15, 2020	In Progress - Awaiting response from Matt.

Participant:

Support Volunteer(s):

Date:

Notes:

Participant:

Support Volunteer(s):

Date: