

#### 485 Kerr Street Oakville, Ontario www.kerrstreet.com



# MONDAY NIGHT COMMUNITY MEAL HANDBOOK

THANK YOU FOR SERVING WITH US!

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#### Welcome to Kerr Street Meals!



Eating together has become an integral part of what we do.

Gathering around the table, sharing food, conversation and time together is a wonderful way to connect people and build community.

Currently we are offering 5 meals each week. Meals are lovingly provided by volunteer groups. The groups purchase, prepare and serve the meal. All who come have an opportunity to fill-up on a nutritious meal, build relationships and enjoy the company of others.

# Why do we eat together?

At Kerr Street Mission we are intentional about building community. We recognize that connecting with others regularly, having a sense of belonging, and friendships have a profound impact on our health and well-being.

Our goal for Food Services at KSM is to provide families with access to healthy, nutritious, and culturally sensitive food options consistently. We rely on the of community support partners, donors, and local producers to ensure that the shelves in the market stay stocked and clients are empowered to make informed eating choices for their themselves and families supporting their physical, mental, and emotional wellbeing.

# **Kerr Street Values**

At Kerr Street Mission, we are committed to upholding a welcoming and supportive culture. To help with that, we have developed the acronym "KSM CARES" to encompass our core values and service standards. These guide all of our interactions with members of our community, volunteers and fellow employees.

#### **OUR CORE VALUES**

Kindness in Action

Service through Humility

Aking Meaningful Connections

#### **WE STRIVE TO BE**

Compassionate

**A**ttentive

Respectful

quitable

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Meals are just one resource available to people who come to Kerr Street for help, to learn more about our Children and Youth Programs, Food Market, Family Services, and debt programs, talk to a staff member or arrange a tour!

# **General Meal Info**

#### What is your part in making meals happen?

Every Monday on a weekly basis we host a family night. This community meal is dedicated to children under 18 and their parents to enjoy a healthy meal together in a safe space allowing them to connect with other parents, form friendships, interact in play with other children, complete their grocery shopping and have the support of KSM staff.

Monday Family nights are not just a dinner. Every family night includes an after dinner (or dessert) kid friendly activity as well. We would love for you to participate in the activity with our Kerr Street Kids.

This includes open gym time, sports, crafts, etc. planned by the KSM team. If you'd like to run an activity let us know **one month** in advance (otherwise KSM will plan something), and **2 weeks** in advance what activity you will be doing.

Want to make the evening extra special? Consider providing a themed event, decorations, and dessert!

We have space to seat 42 people for the meal and serve clients in a first come first serve basis.



# **KSM Meal Requirements**



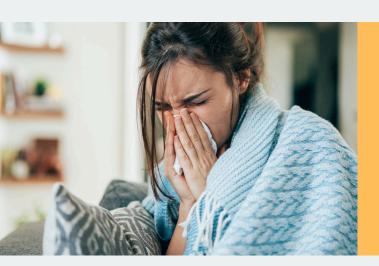
#### **Age Limits**

Please ensure your team meets the following criteria: those in the kitchen need to be **at least 14 years** old, those 13 and under are not permitted. Those under 18 need adult supervision. **Maximum 12 people** are permitted in the kitchen at a time.

#### What to wear?

Closed toe shoes (no heels or sandals). Clothing needs to be clean. You are required to have your hair covered while in the kitchen. You are welcome to bring a cap. Aprons, gloves, and hairnets will be provided for you.





#### **Health and Safety**

For the health of your group and our clients, please **do not** come if your are sick or experiencing symptoms!

# **Planning Your Meal**

We would like each client to receive a meal that is healthy, delicious, and different to what they might be able to cook themselves from the items in the market.

Below are some guidelines to help you plan a successful meal.

#### **Portion Numbers**



You will need to prepare food for **42 clients** with enough to offer seconds (we suggest rounding your recipe up to **60 portions**). We also ask that at least 5 of these portions are vegetarian. Feel free to make more so your team can eat with clients. Coffee and tea are provided but we encourage you to bring drinks and dessert.

#### **Planning the Menu**



When planning your menu, please reference our healthy meal builder and our roster of menu suggestions put together from our clients. Please send us your menu **two weeks prior** to your scheduled date so we can promote your mealtime. If you'd like to purchase a meal plan please confirm with us **one month in advance.** Clients have also mentioned disappointment that groups overwhelmingly choose to cook pasta, if possible, please try to stay away from pasta dishes as a main. Pasta is a dish they have very often from our food bank and we strive to provide more nutritious options at mealtimes.

#### **Health and Safety**



Due to health and safety regulations, all of the food served needs to be prepared in an industrial kitchen. Home made items cannot be distributed at meals or in the market.

Our kitchen is well equipped with everything you will need in terms of equipment, PPE, serving supplies, basic oil, spices and baking ingredients. Please reach out if you are looking for something specific.

# **Healthy Meal Builder**

Please consider these guidelines when preparing your menu. We want to ensure that we are offering a balanced meal that contains all of the groups below. Please take into consideration that KSM prefers to serve meals that clients do not often have access to and that would appeal to the intended clientele; in this case children! This is an excellent opportunity for you to help us raise the bar on what food we offer potentially low income clients.

#### **High Protein Foods**

Protein is essential for fueling energy. Try including a healthy protein option like poultry, beef, eggs, or dairy.



• An additional amount for second helpings & for

your volunteers to enjoy a meal too

# Menu Suggestions

Stuck on what to make? We have gathered suggestions directly from our Monday Night attendees! Here are some of the meals they would love to have.

- Taco Night
- Chicken Pot Pie
- Chicken Parmesan & Rice
- Breakfast for Dinner
- Pizza Night
- Cheeseburgers
- Meatballs
- More meat including Chicken and Beef

#### **Special Requests**

- Salad dressing on the side
- Dairy and Egg free options

# **Meet The Team**

When you arrive at Kerr Street, a food services staff member will greet you to provide a tour of the kitchen and answer any questions you may have. Below are our staff you may have the opportunity to work with you.



Skylar McCallum
Food Services Operations Coordinator



Felix Correa
Food Services Manager



Moosa Kazmi Food Service Support



Lauren Van Laare Food Service Support

# Meal

### Timeline

# 3:45 Arrival

The kitchen will be available for you at 3:45. On your first visit, please arrive 10-15 minutes early to review materials and have a staff member walk you through the kitchen.

# 4:00 Begin Cooking

Once you have received the walk through of the kitchen you can begin to cook! If you are planning to decorate the dining hall or lay out menus on the tables, please be aware that tables must remain in place to be able to comfortably seat everyone. However, you are welcome to decorate as you wish! Our dining room is set up with 7 tables and seating for 50.

# 5:45 Meal Service Starts

A volunteer meal liaison will arrive before dinner begins to set up beverages, help prepare the dining room, assist diners, help with cleanup and ensure the meal progresses smoothly.

Your group is to serve clients **buffet style**. After first helpings diners can have seconds if they wish. The remaining food can be packed in containers and placed in the market fridge.

# 7:00 Clean-up and Activities

You will be responsible for doing the dishes and cleaning the kitchen before KSM closes at 8pm. You will be provided with a cleaning checklist when you arrive on-site.

# What's Next?

Here are some things to complete before arriving for your meal:

• Send confirmation of your date to meals@kerrstreet.com

#### • One Month in Advance:

- · Let us know if you will be pre-paying for ingredients
- · Let us know if you want to run an activity

#### Two Weeks in Advance:

- Forward us your menu. Please include as much information as possible for our diners with food restrictions including:
  - All ingredients in the main dish and vegetarian dish
  - All ingredients in the side dishes and dessert
  - Will you be bringing additional drinks?
  - Indicate if dishes are halal, vegetarian, nut free, dairy free, etc.
- Let us know what activity you'll be running (if choosing to do so).
- Please forward this handbook to all members of your team and ensure they have read the guidelines and are aware of health and safety policies, dress code, and know what to expect when they arrive at Kerr Street Mission.
- The group lead can proceed to complete the AODA training.
- If you would like to discuss your menu or meal date further with our team please email Skylar at <a href="mailto:skylar@kerrstreet.com">skylar@kerrstreet.com</a>

When you arrive on-site proceed to the front desk where you will sign in to confirm you have read and understood the AODA training. Be sure to bring your ingredients!

See You Soon!